**User Research Interview: X 2019-02-13**

*- Briefly describe background and how you came to use OMF?*

~ Community organizer for several years

~ Used Colorado channel to track bills and policy as organizer at nonprofits (Sierra Club)

~ Easy way to track specific bills, watch hearings

~ Use it to get video clips for social media

*- How do you use the tool right now?*

~ Haven’t used it as a legislative aide currently

~ Sending videos / hearing links to constituents who have questions about particular bills (scheduling, voting history)

*- How would you go about using OMF to figure out how people are interested in bills?*

~ Not sure how to answer the question

*- Why were you interested in monitoring hearings?*

~ When there was a specific bill or piece of legislation that they were interested in

~ Monitoring people’s positions on particular pieces

~ Using things that were said for social media

*- What other kinds of questions do you get from constituents that you would direct them to OMF for?*

~ A lot that she wishes she could, but doesn’t currently

~ Cool to have a way to get updated specifically on the issues they are interested, on the bills they are interested in

*- Generally what you find is people coming in with a particular bill or issue they are following?*

~ Yes, absolutely; very helpful to direct them to a specific thing

*- Why is it difficult to follow everything pertaining to a broad category?*

~ People are overwhelmed with where they want to go, cycling through lots of bills

~ People are intimidated and feel like they need a high level of understanding to be involved

*- Do you think if a tool existed where you could type in some search topic and it would spit out times and videos for a particular topic, is that something you would recommend?*

~ Yes, absolutely

~ Jumping into a specific point would be excellent

~ Searching a representative would be really good

~ Searching bills would be great as well

*- (to John, Brian) Are bills tagged in OMF?*

~ Bill number, bill title, bill description, sponsors tagged if it is an agenda item

~ Cities don’t tend to have bills, they have resolutions

*- If you had to visualize interface or output (graphs, links to videos, transcripts), what comes to mind as something that would be helpful to constituents?*

~ Being able to see all information about a bill on one page

~ Translated written parts of the page to different to languages / accessibility

~ Bill text, transcript, videos, hearing information, voting history, contact information

~ Easy to read summary about a bill

*- How often are people interested in rhetoric / how people are talking about a particular issue?*

~ Very important; especially if they are coming into the issue with strong feelings

*- In your experience as a legislative aide, how do you get messages out to people beyond floor speeches and committee hearings? How do you get constituents aware of what people are saying?*

~ Different between reps and senators

~ Newsletters and town halls

~ Email responses

~ Generally do not send out public stances or take strong positions for Galindo in particular because of “diverse viewpoints” in that county

*- Do you reference floor speeches in your outreach?*

~ Craft separate communications